

Fig. 1

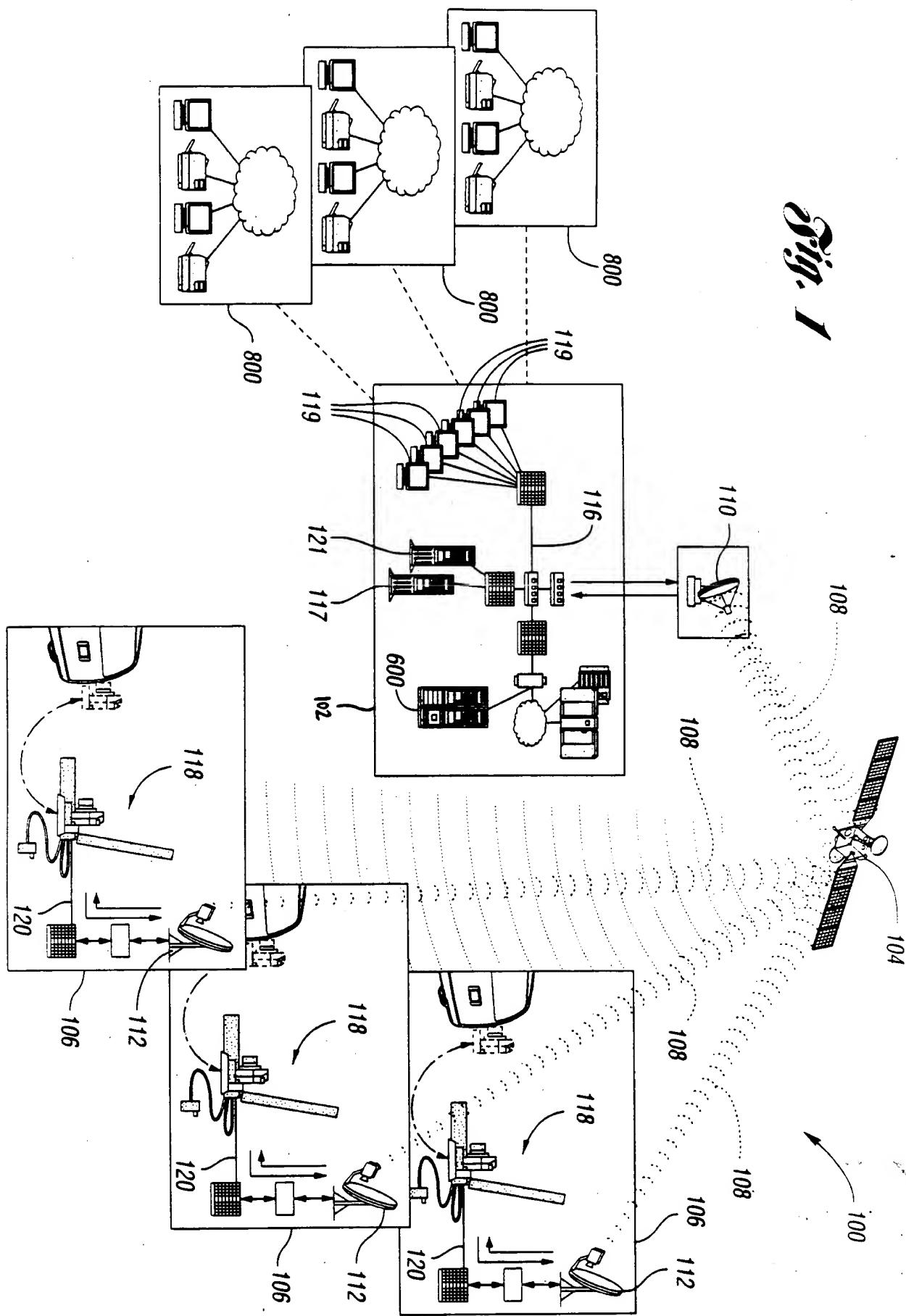


Fig. 2a

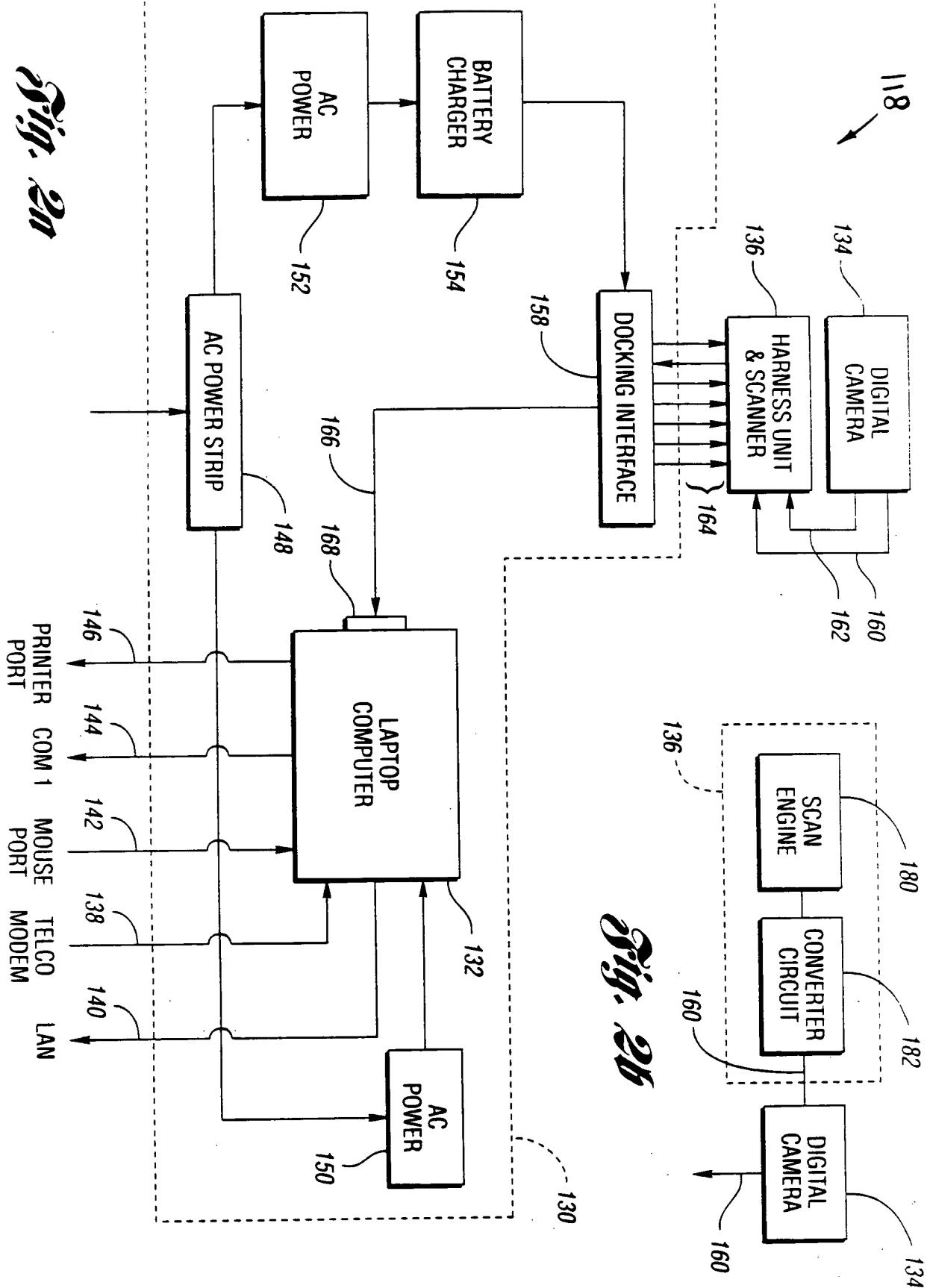
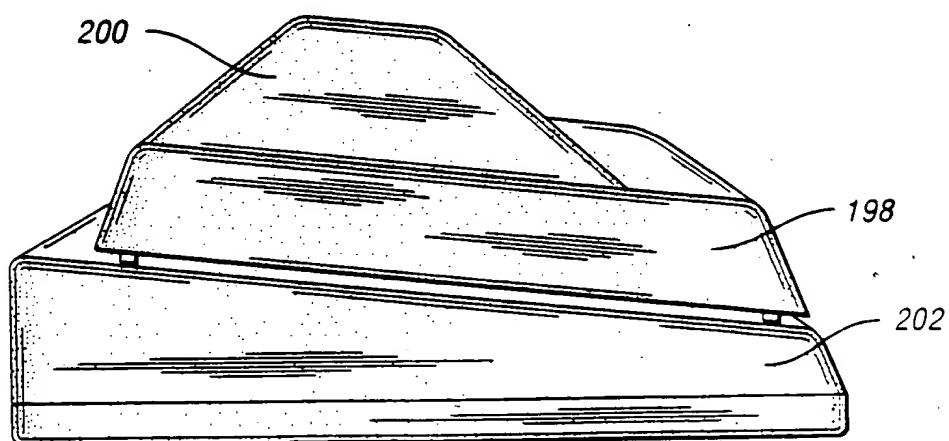
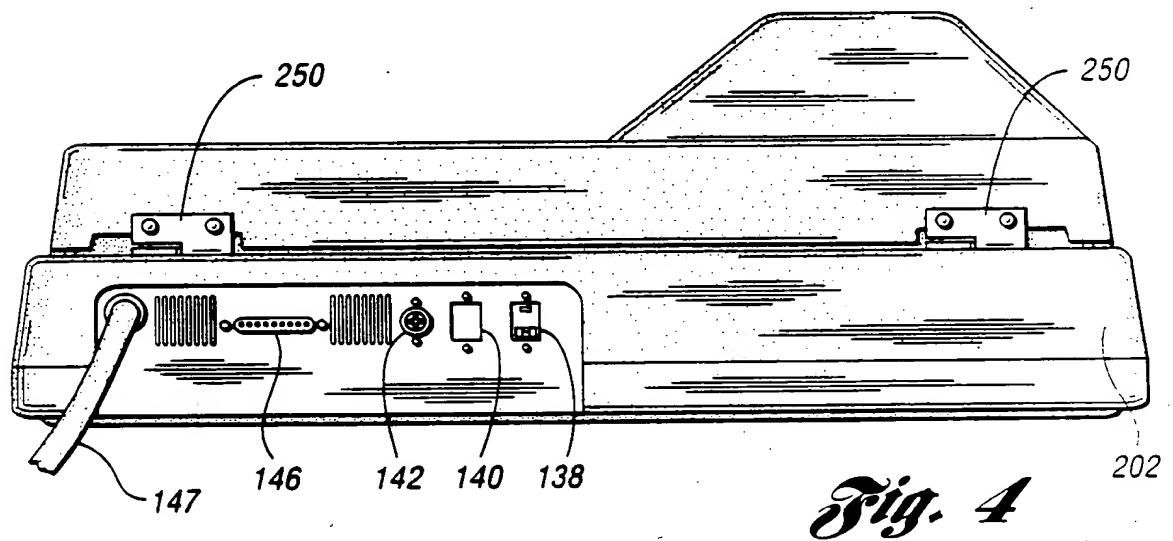
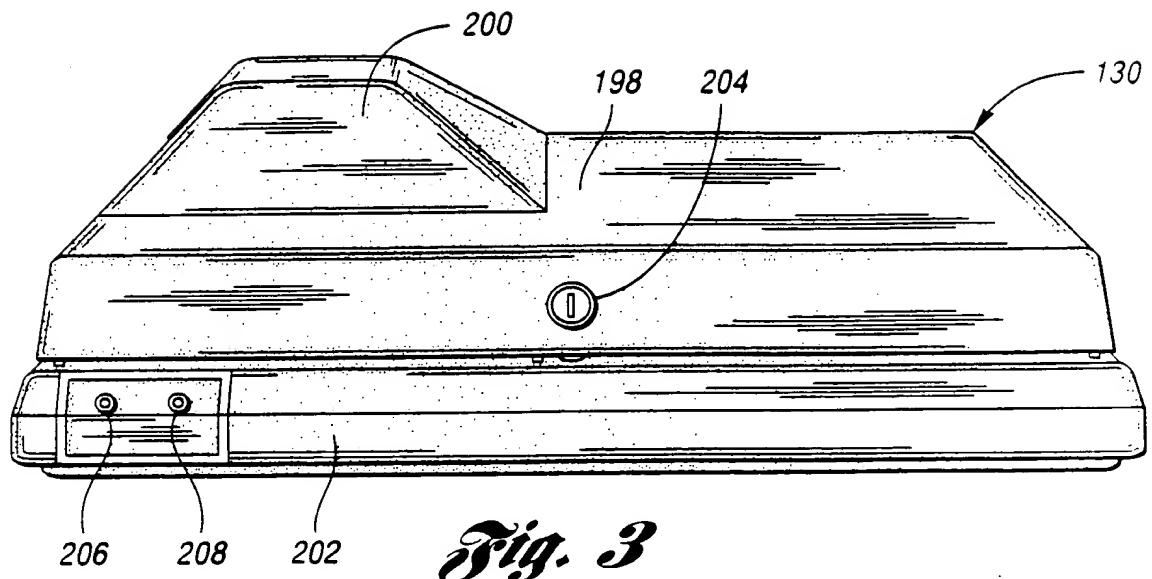


Fig. 2b



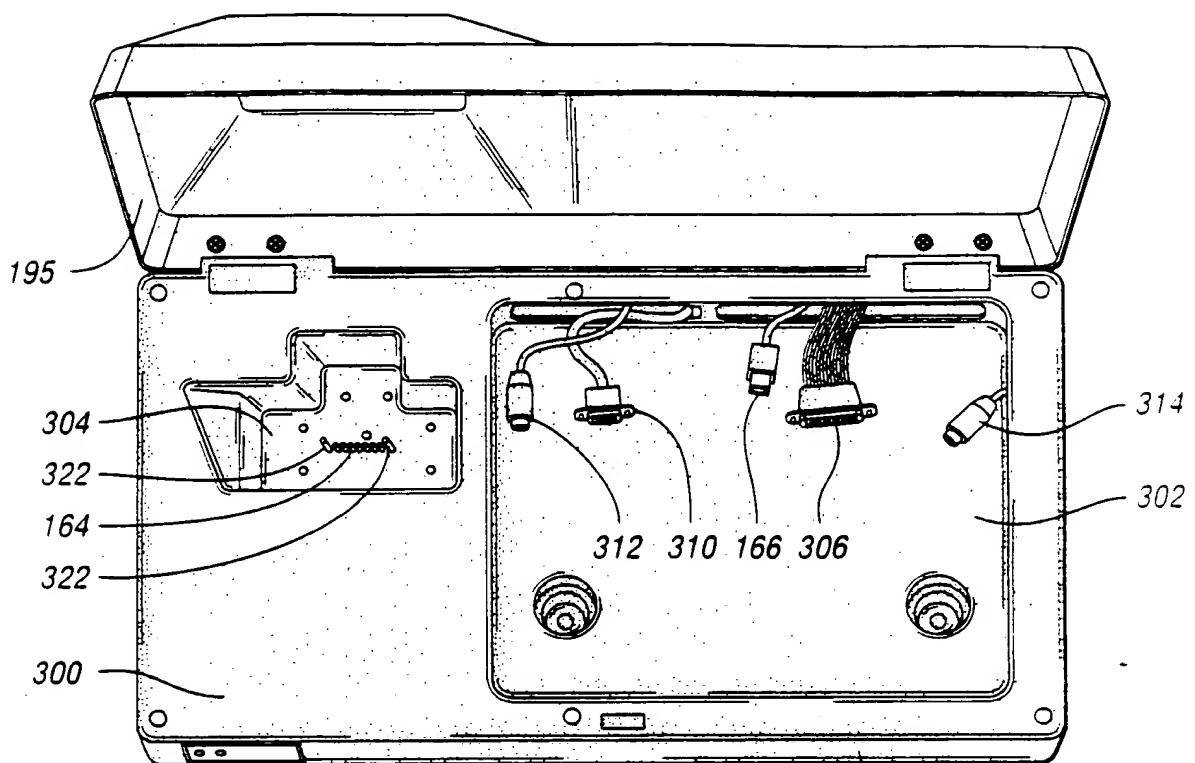


Fig. 6

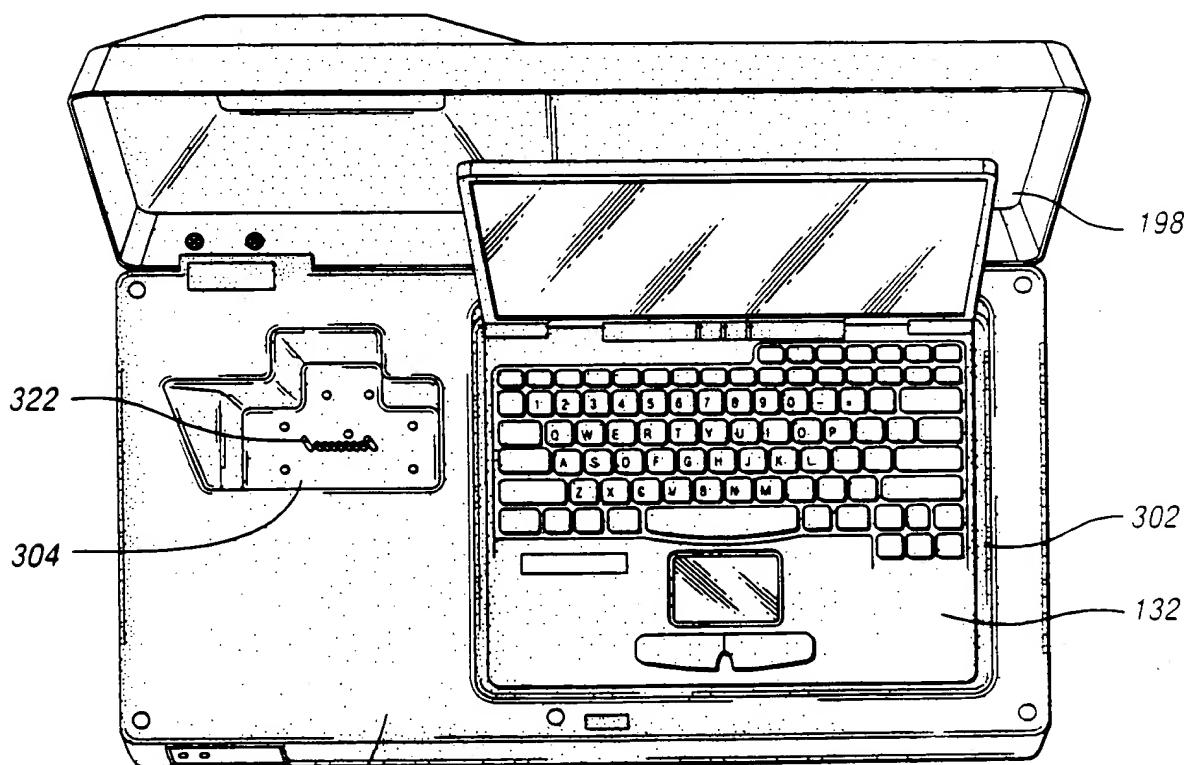


Fig. 7

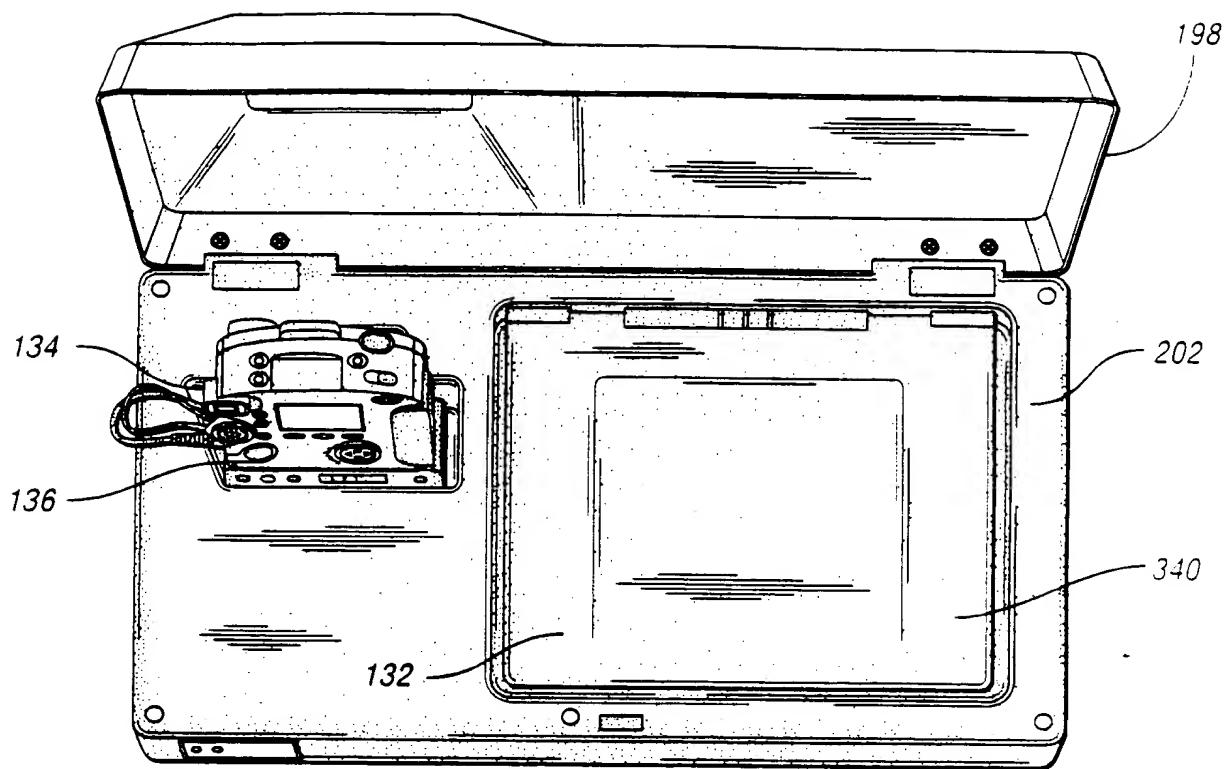


Fig. 8

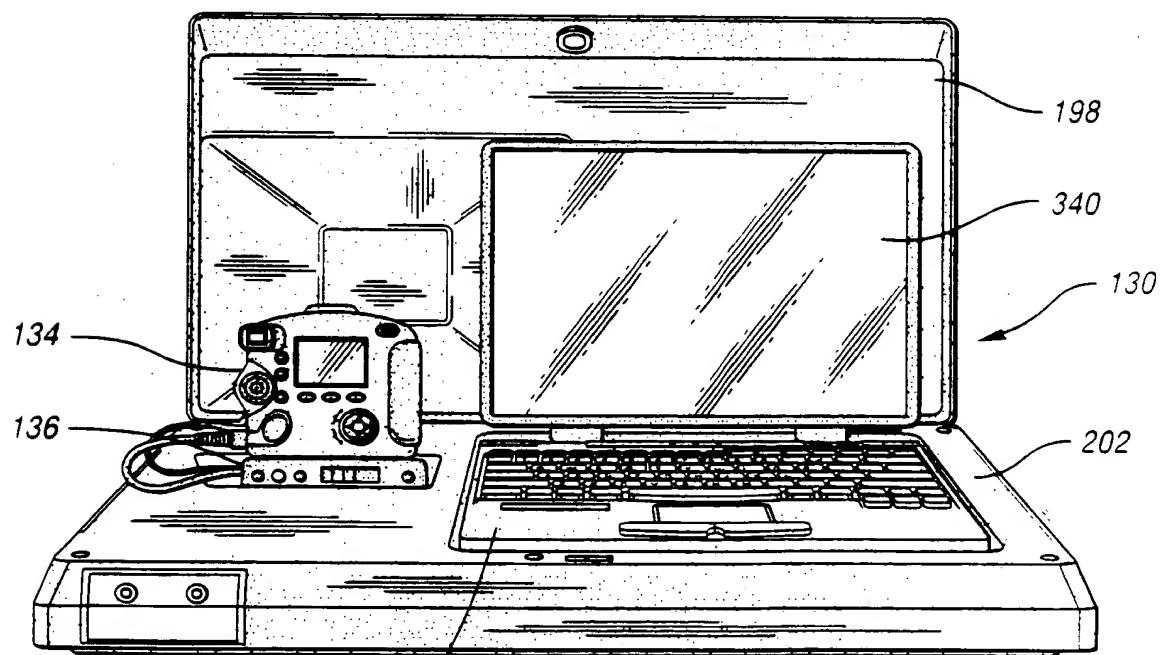


Fig. 9

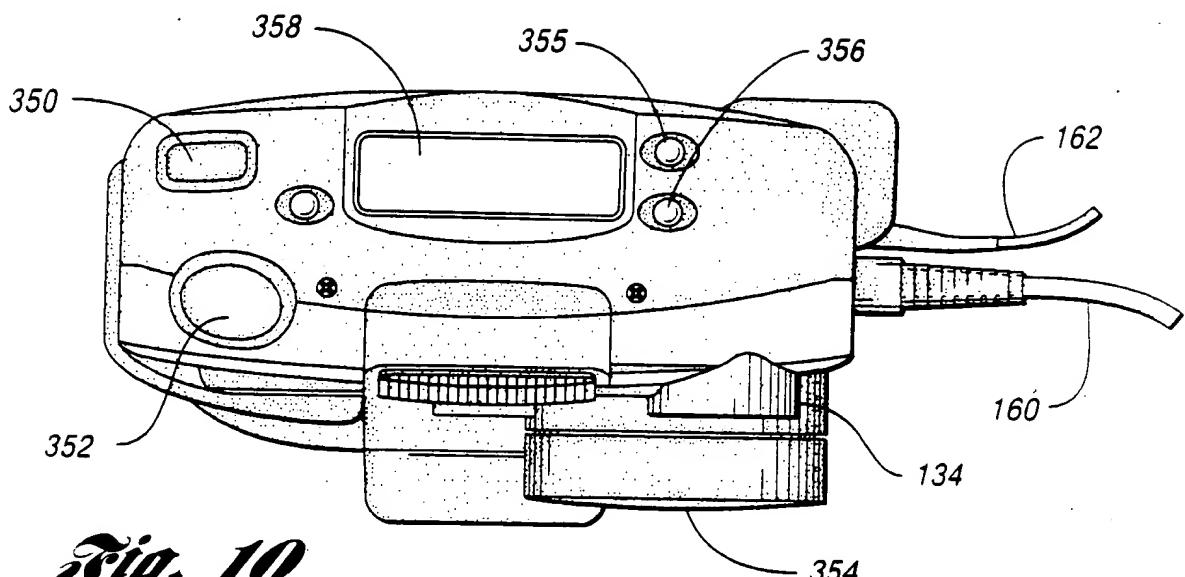


Fig. 10

Fig. 11

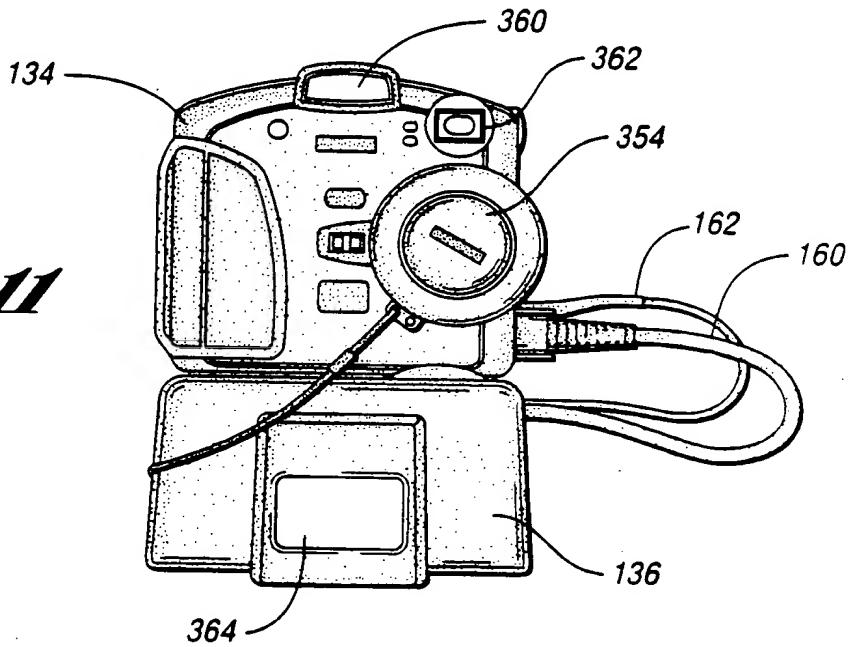
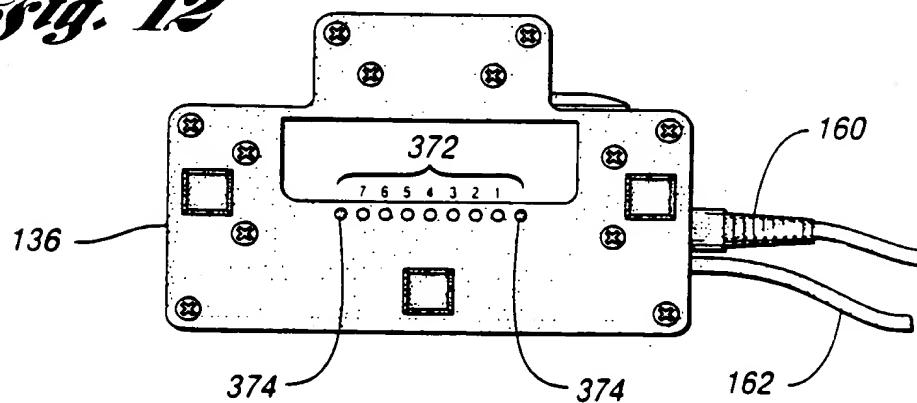


Fig. 12



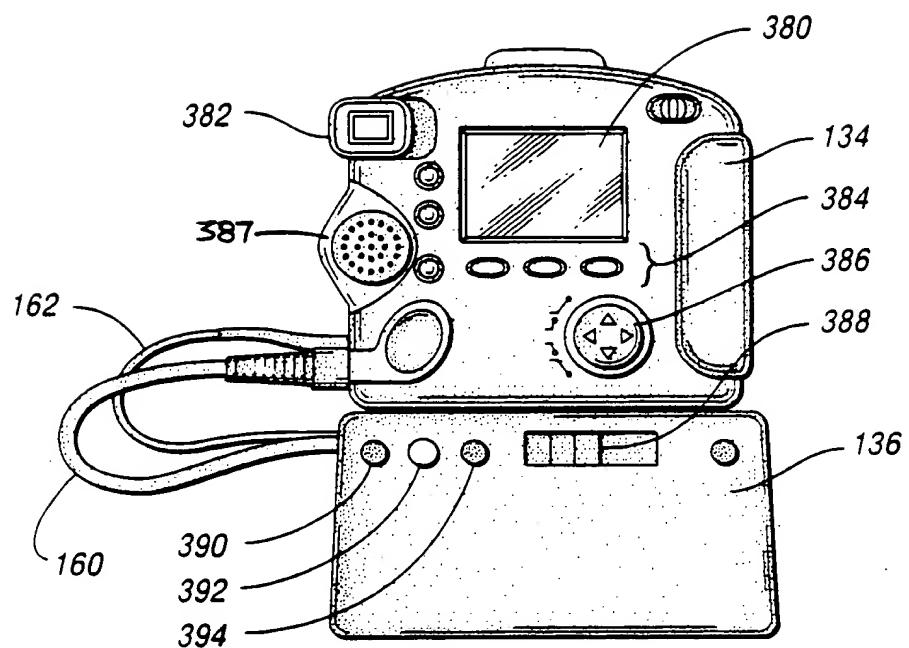


Fig. 13

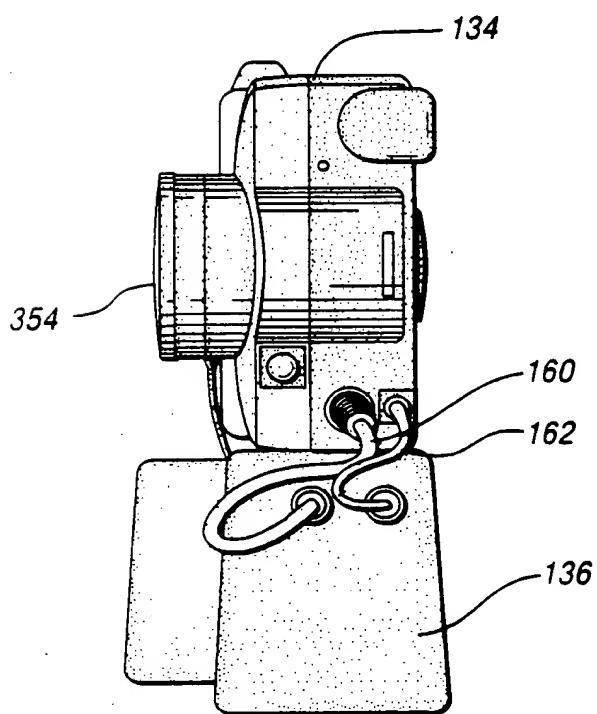


Fig. 14

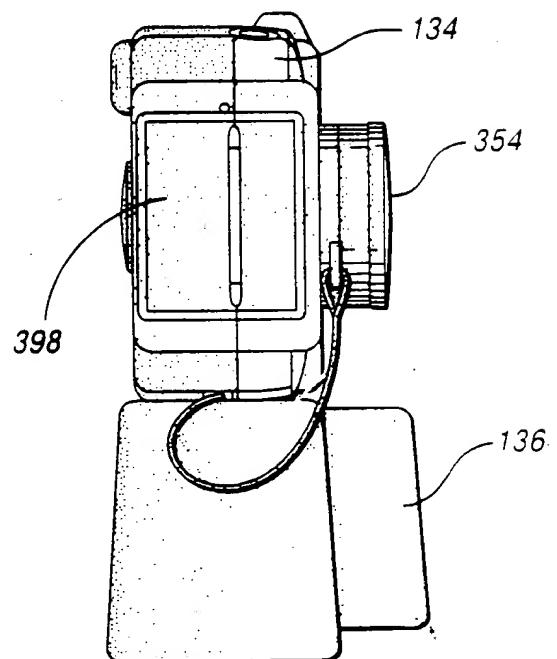


Fig. 15

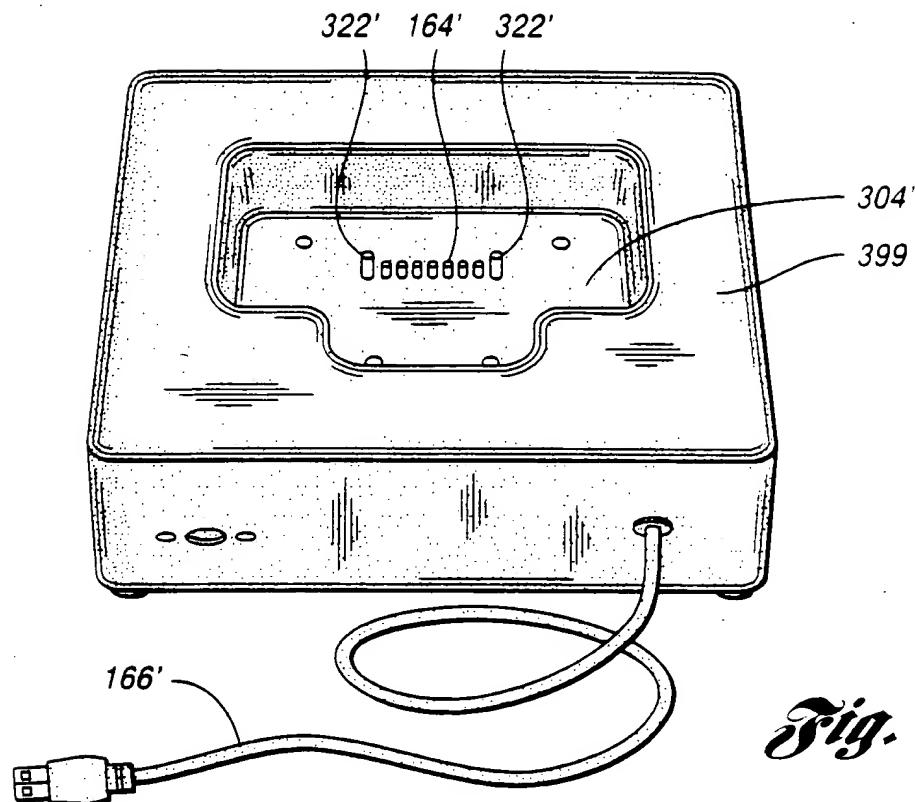


Fig. 16

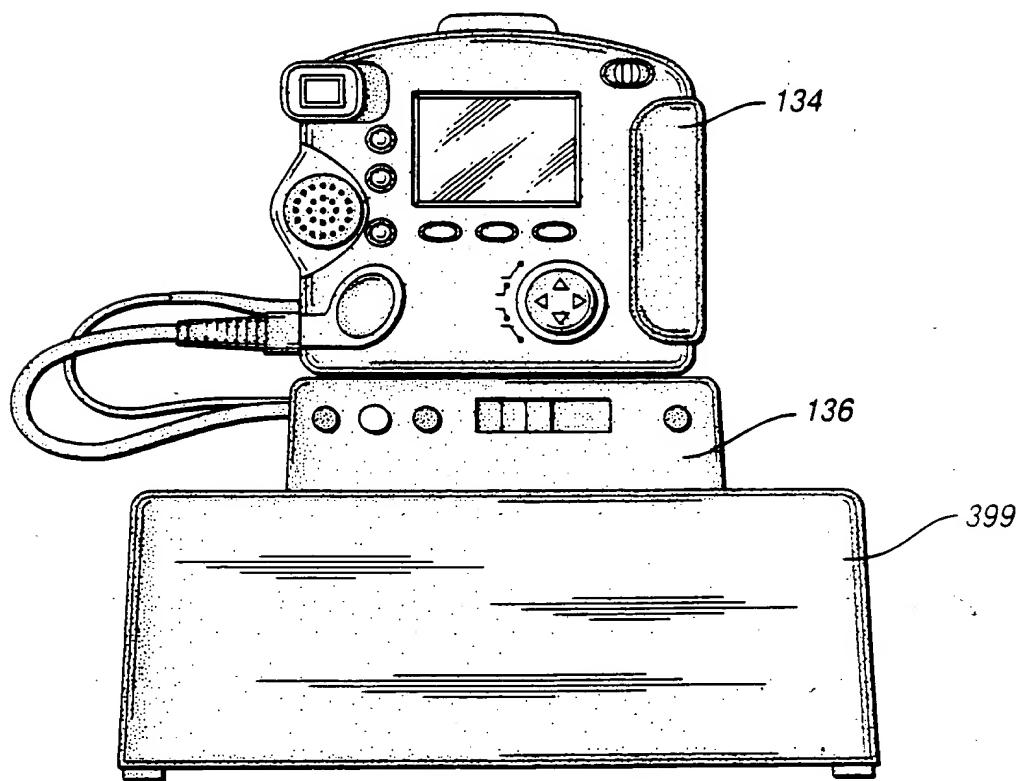


Fig. 17

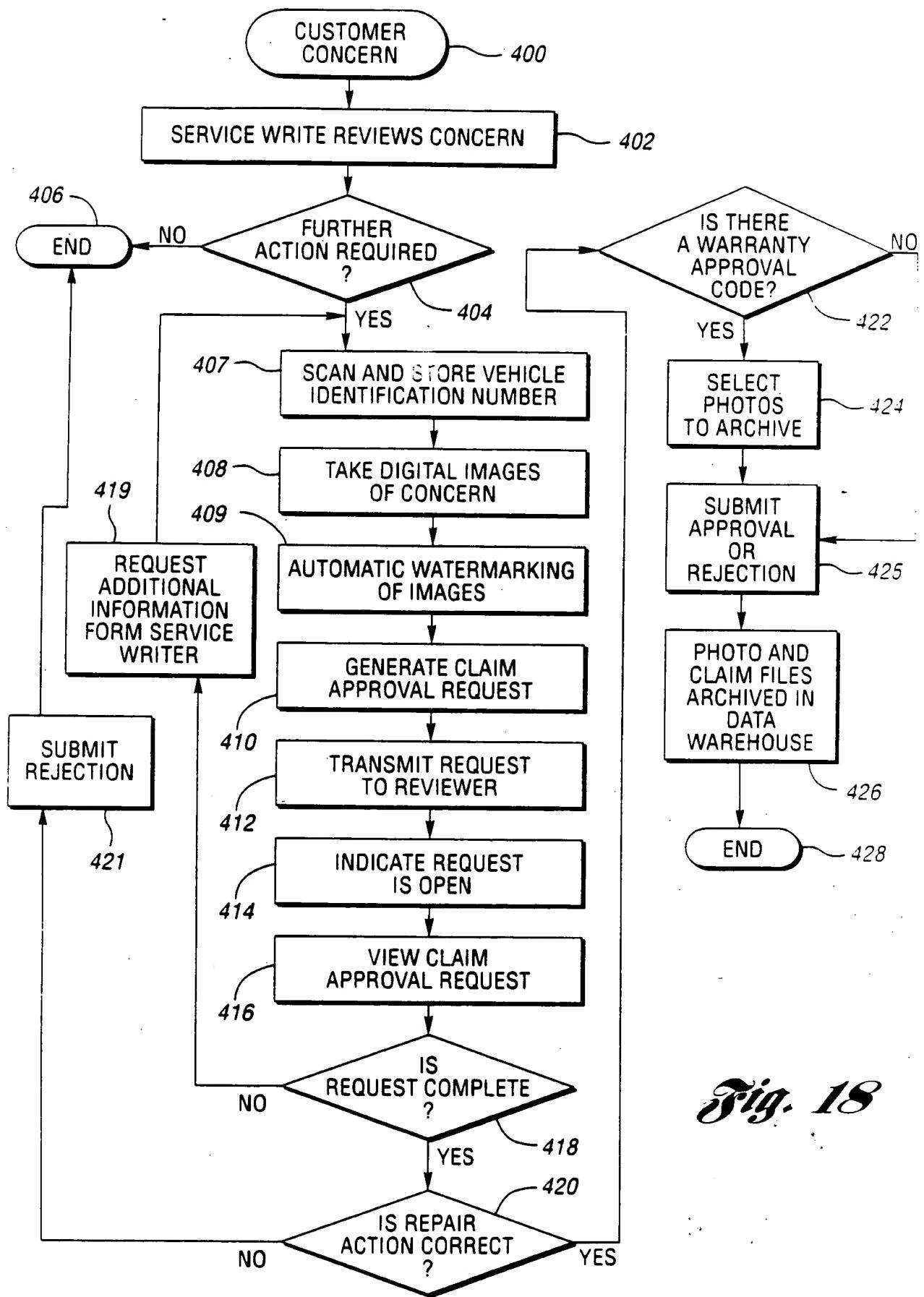


Fig. 18

<p>Claimset ID# 20000307135816000127 Dealership Mashini Motor Company P & A Code 1 Submitted By <input checked="" type="checkbox"/> Dave G Park Reviewer <input type="checkbox"/> Jeremy Willard Date 3/7/00 11:57 PM EST Status New RO Number 563214 VIN 1JZWTG10X5650604 Make Model Model Year</p>		<p>Digital Imaging</p> <p><input type="checkbox"/> Camera Ducked <input checked="" type="checkbox"/> Receive Claimset <input type="checkbox"/> Reset</p> <p>Next</p> <p></p>	
<p>KILOMETERS 15632</p>		<p>MPH 120 130 140 150 10 20 30 40</p>	
<p>NEW</p> <p>Repair line item Claim Status Approved ACES Code P17JW</p>		<p>Symptom Code <input checked="" type="checkbox"/> Customer Waiting <input type="checkbox"/> Parts on Hand <input type="checkbox"/> Paint <input type="checkbox"/> Description</p>	
<p>DP> Customer reports broken cup holder. Holder should be replaced. Thanks! Dave. NW> YOUR APPROVED TO REPLACE CUP HOLDER. THANKS, JEREMY. 1436 DP></p>		<p>502</p> <p>504</p> <p>506</p>	

Fig. 19a

<p>516</p> <p>518</p> <p>514</p> <p>521</p> <p>520</p> <p>508</p> <p>510</p>	
<p>Digital Imaging</p> <p>Send Claimset</p> <p>Working on claim</p> <p>Next</p> <p>Reset</p> <p>Receive Claimset</p> <p>11ZWH61L9X5650604</p> <p>1</p> <p>Approved</p> <p>PT7JW</p> <p>1</p> <p>Claim Status</p> <p>ACES Code</p> <p>Symptom Code</p> <p>Customer Waiting</p> <p>Parts on Hand</p> <p>Paint</p> <p>Description</p> <p>DP> Customer reports broken cup holder. Holder should be replaced. Thanks! Dave.</p> <p>JW> YOUR APPROVED TO REPLACE CUP HOLDER</p> <p>THANKS, JEREMY 1436</p> <p>DP></p>	
<p>Claimset ID# 20000307135616000127</p> <p>Dealership Mashni Motor Company</p> <p>P & A Code 1</p> <p>Submitted By Reviewer Dave Park Jeremy Willard</p> <p>Date 3/7/00 1:57 PM EST</p> <p>Status New</p> <p>RO Number 563214</p> <p>VIN 11ZWH61L9X5650604</p> <p>Model Year 1998</p> <p>Kilometers 15632</p>	<p>502</p> <p>504</p> <p>506</p> <p>3/8/2000 1:44am</p>

Fig. 196